

DrivePro® Extended Warranty

for a maintenance budget you can count on

Fact Sheet



DrivePro® Extended Warranty

up to 6 years warranty coverage Given the rigors and challenges faced in today's facilities, even the best performing AC drives need protection. The reliability of Danfoss products ensures maximum uptime. And, when combined with DrivePro® Extended Warranty, unplanned expenses are eliminated.

Reduce downtime

With a DrivePro® Extended Warranty agreement, you can improve productivity. Achieve typically 60% downtime reduction due to direct support. Your plant is up and running faster after an unscheduled shutdown a concrete productivity boost you will register on the bottom line.

Longest coverage

Get the longest coverage available in the industry, with up to six years warranty coverage.

Peace of mind

If you experience a breakdown, you can be sure your drive will be repaired or replaced fast, at little or no cost.

You have a single point of contact at Danfoss who coordinates everything required.

Know your budget

You know the annual cost of maintaining your drives, up to six years in advance. This predictability gives you a strong business case and a stable, reliable budget.

Stay calm. You're covered

All DrivePro® services offer the comfort of knowing Danfoss Drives takes responsibility for supporting its VLT® and VACON® products well into the future:

- Industry's longest warranty coverage, up to six years.
- Spare parts support for up to 10 years beyond discontinuation of a product line.
- 24/7 delivery.
- One call, one single point of contact.
- Certified factory and local technicians.
- Original equipment replacement parts.

Feature	Benefit
Coverage up to six years	Predictable long-term business case Ensure maximum uptime with ongoing fast reaction time
Pre-agreed conditions - No need to issue purchase order or work order for every case	- Save precious time when every minute counts
Fixed price	Save costs Avoid unexpected cost for emergency drive support
One contact person	One call, one single point of contact Save time and ensure a fast response Avoid complexity
Genuine spare parts	World's most reliable drive components, with TS 16949 approval 100% compatibility and durability Best protection for your other equipment







Coverage

DrivePro® Extended Warranty prolongs the standard warranty for selected products. Warranty duration of 2-6 years is available.

The extended warranty covers material and labour, even if the parts wear out under normal operation and proper environment.

Choose between two types of DrivePro® Extended Warranty:

- **1. Standard** Extended Warranty provides:
 - Repair at a Danfoss Drives workshop, or
 - Shipment of a replacement product to the site
- **2. On-site** Extended Warranty provides:
 - Repair at the customer site, or
 - Replacement at the customer site

How to order

Order DrivePro® Extended Warranty online, by email or telephone at the same time as you order your new drive.

Availability

DrivePro® Start-up is available for the following Danfoss Drives products:

VLT Drives



VLT® Micro Drive FC 51
VLT® Midi Drive FC 280
VLT® HVAC Drive FC 102
VLT® Refrigeration Drive FC 103
VLT® AQUA Drive FC 202
VLT® AutomationDrive FC 301/302
VLT® Lift Drive LD 302
VLT® Advanced Active Filter AAF 006
VLT® Decentral Drive FCD 302
VLT® DriveMotor FCM 106/FCP 106

VLT® OneGearDrive®

VLT® Soft Starters MCD 100/201/202/500

VACON® 20

VACON® NXC

VACON® 20 Cold Plate

VACON Drives



VACON® 20 X
VACON® 100 Industrial
VACON® 100 Flow
VACON® 100 X
VACON® NXP Liquid Cooled Drive
VACON® NXP Liquid Cooled Enclosed Drive
VACON® NXP Liquid Cooled Common DC Bus
VACON® NXP Air Cooled
VACON® NXP Common DC Bus
VACON® NXP Grid Converter
VACON® NXP System Drive

If your product is not listed, please contact your local Danfoss Drives representative.

You can also order DrivePro® Extended Warranty for installed drives up to 24 months from the date of manufacture. Contact Danfoss Drives sales office for post-shipment warranty options.

Find your local Danfoss Drives contact

http://drives.danfoss.com/danfossdrives/local-contacts/

DrivePro® Extended Warranty at a glance



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